

GUEST BILL OF RIGHTS

As a consumer of food from an Emergency Food Program:

- You are entitled to receive food free of charge.
- You are not required to give donations, pay, work or participate in religious services in order to receive food.
- You are to be treated with dignity and respect at all times.
- You are to receive food without discrimination against the basis of age, race, family status, gender, disability, religious belief or sexual preference.
- You are to be provided with clear policies and procedures for receiving food.
- You are free to refuse any food items that do not meet your dietary or religious standards.
- You are to receive food that meets the local, state, and federal standards for food safety.
- You are not to be turned away on your first visit because of lack of identification, referral or proof of address. Documentation may be required to verify other members of your household.
- You are not required to provide any part of your Social Security Number to receive food.