

# Home Energy Assistance Program (HEAP)

for our New York customers

**HEAP is a federally funded program that helps income eligible households pay their home heating bills. It is not a loan and you do not have to pay it back.**

## There are two parts to HEAP:

- **Regular HEAP** is based on household size and income. Regular HEAP opens **Nov 12, 2019** and is **scheduled to close June 30, 2020**.
- **Emergency HEAP** is based on household size and income **AND** you **MUST** have a current, valid utility shut off notice. Emergency HEAP opens **Jan 2, 2020** and is **scheduled to close June 30, 2020**.
  - ◆ There is a special Domestic Electric Emergency HEAP Grant that is specifically for customers with other forms of heat that require electric to operate their heating systems.

If you receive SNAP (Food Stamps) and/or Temporary Assistance benefits you may get Regular HEAP automatically. If you do not receive either of these benefits, you may need to apply for HEAP.

**NOTE:** If you applied for Regular HEAP, you must reapply for Emergency HEAP. Even if you receive SNAP (Food Stamps) and/or Temporary Assistance, you must apply for an Emergency HEAP benefit.

National Grid's Energy Affordability Program (EAP) is automatic for customers that maintain enrollment or newly enroll in the Home Energy Assistance Program (HEAP). Customers receiving HEAP with another utility are also eligible for the EAP monthly bill discount. Please visit [www.ngrid.com/discount](http://www.ngrid.com/discount) for more information about EAP.

## 2019 - 2020 HEAP Eligibility Guidelines

Household Size	Maximum Gross Monthly Income	Maximum Gross Annual Income
1	\$2,494	\$29,933
2	\$3,262	\$39,144
3	\$4,030	\$48,354
4	\$4,797	\$57,564
5	\$5,565	\$66,774
6	\$6,332	\$75,984
7	\$6,476	\$77,711
8	\$6,620	\$79,438
9	\$6,764	\$81,165
10	\$6,908	\$82,892
11	\$7,086	\$85,035
11+	\$553	\$6,630



## Documents Required to Apply for HEAP

- Current National Grid bill (or other utility/fuel bill)**
- Final disconnection notice or other shut-off notice (if applying for Emergency HEAP)**
- Valid Social Security Number**
- Recent pay stubs for the most recent (4) weeks OR other proof of your household's total gross income, such as:**
  - o A filed federal tax return, including all applicable schedules if self-employed or receiving rental income, or
  - o Interest/bank/dividend or tax statement
- Proof of residence – provide one of the following:**
  - o A water, utility heating bill, sewer, or tax bill, or
  - o A copy of lease with address, or
  - o A mortgage payment book, or
  - o A current rent receipt showing your name and address, or
  - o A statement from your landlord showing your name and address
- Documents identifying each household member – provide one of the following for each person:**
  - o Driver's license, or
  - o Photo ID, or
  - o US Passport, or
  - o Certificate of naturalization, or
  - o School records and validated social security card, or
  - o Birth certificate and validated social security card
    - To replace a lost New York State birth certificate, visit <https://usvitalrecords.org/new-york/home.html>
- Proof of qualified alien status if you are not a US citizen**

### For More Information About HEAP and How to Apply:

- Visit the New York State Office of Temporary and Disability Assistance website at <https://otda.ny.gov/programs/heap/>
- To apply online, go to [www.mybenefits.ny.gov](http://www.mybenefits.ny.gov)
- Call the HEAP hotline at **1-800-342-3009**
- Contact your local Department of Social Services (DSS) or Human Resources Administration (HRA) or visit an office to apply in person
  - o To find your local DSS or HRA office, visit <https://otda.ny.gov/programs/heap/contacts/>
- Visit the National Grid website at [www.ngrid.com/discount](http://www.ngrid.com/discount)

**To check on the status of an existing HEAP application**, contact your local Department of Social Services office in Upstate New York or on Long Island. In New York City, contact the Human Resources Administration (HRA).